

Does Edenred Slovakia provide recreational vouchers?

Yes, we provide recreational vouchers using the Edenred Dovolenka card, which serves as an electronic recreational voucher for a stay in Slovakia. It is a practical electronic form of allowance for employee recreation.

It is the only contactless chip card that meets the most stringent safety standards thanks to the Mastercard guarantee.

How can the user pay with the Edenred Dovolenka card?

The Edenred Dovolenka card can be used with all Edenred contractual partners in the Slovak Republic by any of the following:

- via a payment terminal
- via the payment gateway on the partner's site
- via an SMS payment.

What are the benefits of Edenred Dovolenka for the Employer?

Time and cost savings

Minimize the time and costs associated with registering invoices and employee documents. With the card, you avoid increased administrative burden.

Purposeful use guarantee

The card guarantees the fulfillment of the purposeful use condition, in accordance with valid legislation. You do not need to check the documents, value and purpose for which the allowance was used.

Dovolenkár portal

The easy-to-use portal provides a simple and quick order to top up the card credit. Thanks to this you always have a perfect overview of which employees are interested in a recreational voucher, in what amount and in what month. You can find the "Dovolenkár" portal at www.edenred.sk/dovolenkar.

New benefit for employees

If you choose Edenred, you choose a partner and a solution that will provide value to your employees. Show them you're giving them the best.

What are the benefits of Edenred Dovolenka for Employees?

Immediate benefit

Thanks to a prepaid card, the employee pays for the stay directly with the recreation allowance, does not spend his/her own finances and does not have to wait for the employer to reimburse the costs.

Always a perfect overview

With the Edenred Dovolenka card, every employee will also have access to the online account at www.mojedenred.sk and the Edenred Benefits mobile application, with which he/she will be able to control his/her account, have the ability to track the card balance, and where and when to use it. At the same time, he/she gets access to exclusive offers from partners. After signing in, the user can see the balances, transaction history and list of acceptance points.

Respect for employee privacy

Each employee will appreciate the privacy protection that the card provides in contrast to an invoice from the accommodation provider.

What should I do, if I want to provide recreational vouchers to my employees through Edenred?

1. Sign a contract with Edenred Slovakia (contact us at: 0800/007 007 or via e-mail: info-sk@edenred.com).
2. [Order](#) Edenred Holiday Cards.
3. Send out access information to the Holiday Portal to your employees for top up orders of the Edenred [Dovolenka](#) card.
4. [Order](#) credit top-up for Edenred Dovolenka cards.

Where can I find documentation for ordering Edenred Dovolenska?

On the Edenred Slovakia website or in the Employer section of www.mojedenred.sk.

When can I order cards and when do I get them?

The order can be placed immediately after signing the contract. The card is delivered within 10 days after placing the order and making the payment. Cards can be ordered online at www.mojedenred.sk in the Employer section, or by sending an order form to the e-mail address: informacie-sk@edenred.com.

How can I order a credit top up for Edenred Dovolenska cards?

Via the [form](#) on the Edenred Slovensko website and by sending the form to info-sk@edenred.com or at the client portal www.mojedenred.sk in the Employer section.

Which data is required to order cards?

Company billing and bank information and an employee list containing employee identification data.

When will my employees be able to use the card?

The card can be used after topping the card up and activating it. Individual user activation is available at 02/5262 7777 by selecting "CARD ACTIVATION". To do this, your employees will need their card number (the 16-digit number on the front of the card) and the 6-digit activation code they will find at the bottom of the cover letter, with which they received the card. The client portal at www.mojedenred.sk also offers mass activation of cards by the employer.

Will my employees know how to use the Edenred Dovolenska card correctly?

Together with the card, we send a letter to the employee, who will find all the necessary information regarding the correct use of the Edenred Dovolenska card.

How many times a year can my employee top up the Edenred Dovolenska card?

The holiday voucher amount of up to €500/year can be divided by the user at his/her discretion throughout the year. An employer, who chooses the Edenred Dovolenska card, will be provided with Dovolenkár, a free tool for reporting the employee interest for the credit.